



Republic of the Philippines
DEPARTMENT OF JUSTICE
LEGAL STAFF

COMPLAINT AND FEEDBACK FORM

A. SERVICE REQUEST/HINIHINGI O HINILING NA SERBISYO

- Processing of Application for Exemption from the Anti-Dummy Law Pursuant to Ministry Order No. 210, s. 180
- Issuance of Certificate of "Not-The-Same-Person" (NTSP)
- Processing of Non-Immigrant Visa Application under Section (47) (a) (2) of the Philippine Immigration Act No. 140, as amended.

B. CLIENT SATISFACTION RATING/PAGSUSURI NG SERBISYO

Please check (✓) the appropriate boxes (□)/ *Lagyan ng (✓) ang wastong kahon.*

Question/Katanugan		Excellent (5)	Very Satisfied (4)	Satisfactory (3)	Moderately Satisfied (2)	Poor (1)
<input type="checkbox"/>	How do you rate our service?					

C. CUSTOMER FEEDBACK/PUNA

1. Please check (✓) the appropriate boxes (□)/ *Lagyan ng (✓) ang wastong kahon.*

_____ **Compliment/Pagpuri**

_____ **Suggestion/Mungkahi**

_____ **Complain/Reklamo**

2. Facts or details of the incident/*Pahayag sa insidente*

3. Recommendation/Suggestion/Desired Action from the Office/*Mungkahi sa Opisina*
