



Republic of the Philippines  
**DEPARTMENT OF JUSTICE**  
NATIONAL PROSECUTION SERVICE

(station)

**LITIGANT'S FEEDBACK FORM**

(*Pananaw o Puna*)

We would appreciate if you could spend a few minutes of your time filling the form before you leave.

(*all feedback will be treated in strict confidence*)

Date/Petsa : \_\_\_\_\_

**Check the box**  that corresponds to your answer:/ *Markahan ng  tsek ang inyong kasagutan:*

1. What is the main purpose of your visit to our office?/ *Ano po ang inyong pakay sa aming tanggapan?*

- File a complaint/ *Magsampa ng kaso.*  
 Inquire about the status of a case/ *Magtanong ukol sa status ng kaso*  
 Request certified copies of documents/ *Kumuha ng kopya ng mga dokumento.*

2. Are you for the/ *Kayo po ba ay para sa:*  Complainant/ *Nag-demanda*  Respondent/ *Dinemanda*

3. Indicate the NPS Docket No. of the case/ *Ano po ang NPS Docket No. ng inyong kaso?* \_\_\_\_\_

<b>Rating Scale:</b> <b>1</b> very low/ <i>pinakamababa</i>	<b>2</b> low/ <i>mababa</i>
<b>3</b> satisfactory/ <i>kasiya siya</i>	<b>4</b> very satisfactory/ <i>mas kasiya- siya</i>
<b>5</b> excellent/ <i>pinakamataas</i>	

Use the above key to evaluate personal satisfaction with the service we provide with 1 being not satisfied at all and 5 being very satisfied./ *Gamitin ang rating scale na tumutugon sa inyong kasagutan:*

1. Were you satisfied with the service the office provided you?/ *Naibigay po ba sa inyo ng maayos ng aming tanggapan ang serbisyong inyong kinailangan?*

1  2  3  4  5

2. Was the staff who attended to your needs courteous?/ *Magalang po ba ang aming kawani na inyong nilapitan ukol sa inyong pakay?*

1  2  3  4  5

3. Was time and punctuality strictly followed as regards your inquiry?/ *Mabilis po bang natugunan ang inyong pakay?*

1  2  3  4  5

4. Is our office tide and clean?/ *Sa inyong palagay, malinis at maayos po ba ang aming tanggapan?*

1  2  3  4  5

**SUGGESTIONS:**

\_\_\_\_\_

**MARAMING SALAMAT PO!**