

Project	: Procurement of Renewal of Firewall License
Budget/Program	: General Administration and Support
Approved Budget for the Contract	: Php 3,150,000.00
Delivery Period	: 45 Calendar Days

## **TERMS OF REFERENCE**

### **1.0 PROJECT SCOPE**

The project scope shall include the renewal of licenses and warranty and support services of the existing Palo Alto Firewall (PA-5020) for THREE (3) YEARS.

### **2.0 APPROVED BUDGET FOR THE CONTRACT (ABC)**

The Approved Budget for the Contract is Three Million One Hundred Fifty Thousand Pesos (3,150,000.00) Inclusive of Value-Added Tax (V.A.T.) and all other applicable government taxes.

### **3.0 TERMS OF ENGAGEMENT**

The Terms of Engagement will be for Three (3) Years, with expected full supply, delivery and installation within Forty-Five (45) Calendar Days upon receipt of Notice to Proceed (NTP).

### **4.0 CORE REQUIREMENTS**

Supply and installation of the following:

Palo Alto Firewall (PA-5020) SN: 007701002693

- Partner enabled premium support (3 years)
- Threat prevention subscription (3 years)
- PANDB URL filtering subscription (3 years)
- Warranty Support Services and Installation Services (3 years)
- 40 Hours 8x5 Helpdesk Support (Phone/Email/ Remote Support)
- Four (4) 8x5 x Next Business Day (NBD) Onsite Support

### **5.0 OTHER REQUIREMENTS**

Maintenance Service Agreement Period/Technical Support/Availability

- The comprehensive maintenance service agreement shall cover labor and on-site visit, for three (3) years.
- Maintenance must include license installation/renewal of all firewall security services, firmware updates, software patches, and driver updates, minor and major release, if available.
- Prospective supplier/service provider shall replace all defective equipment, connectors, and other accessories with equivalent items of the same quality and specifications within the warranty period. The replacement shall be new or shall at

least be functionally equivalent to the item replaced, never inferior or an older model thereof.

- The maintenance service agreement period for software shall commence upon issuance of certificate of acceptance by the Procuring Entity.
- The prospective supplier/service provider must conduct technology update for DOJ ICT Infrastructure Division personnel at least once a year.
- The license must support the existing solution.
- The bidder will have an option to upgrade the existing solution that is equivalent or higher capacity without any additional cost.
- Configuration of the existing solution must work with the upgrade.

## **6.0 CONTRACTOR QUALIFICATIONS**

- The contractor must have two (2) local certified technical support engineers on network and server, certified Palo Alto Network Security expert engineer who are regular and locally employed under bidder's organization at least six (6) months prior to the submission of proposal.
- Must submit valid certification, CV, and Company ID of the certified engineers.
- The contractor shall submit a certificate from Palo Alto that the company is an authorized Innovator partner with at least (3) installed base of the proposed solution.

## **7.0 LIQUIDATED DAMAGES**

Where the Contractor refuses or fails to satisfactorily complete the work within the specified contract time, plus any time extension duly granted and is thereby in default under the Contract, The Contractor shall pay the DOJ for Liquidated Damages pursuant to implementing rules and regulations of R.A. 9184.

Prepared by:

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Approved/Disapproved

(Sgd.)  
**JULIANA G. SUNGA**  
Undersecretary

**I hereby certify to comply and deliver the above requirements.**

\_\_\_\_\_  
Name of Company/Bidder

\_\_\_\_\_  
Signature Over Printed Name

\_\_\_\_\_  
Date