

Project	: <b>Supply, Delivery, Installation of Endpoint Security Solution (Anti-virus license) for 235 Users</b>
Budget/Program	: <b>General Administration and Support</b>
Approved Budget for the Contract	: <b>Php 400,000.00</b>
Delivery Period	: <b>45 Calendar Days</b>

## **TERMS OF REFERENCE**

### **1. BACKGROUND**

The Department of Justice (DOJ) of the Republic of the Philippines is rolling out several applications and purchase security solutions to secure their data and infrastructure. This project aims not only to protect DOJ critical data and infrastructure but also to gain government regulatory compliance such as the Data Privacy Act.

### **2. APPROVED BUDGET FOR THE CONTRACT (ABC)**

The Approved Budget for the Contract is Four Hundred Thousand (400,000.00) Inclusive of Value-Added Tax (V.A.T.) and all other applicable government taxes.

### **3. TERMS OF ENGAGEMENT**

The Terms of Engagement will be for Three (3) Years, with expected full supply, delivery and installation within Forty-Five (45) Calendar Days upon receipt of Notice to Proceed (NTP).

### **4. SERVICE REQUIREMENTS**

#### **4.1 Core Requirements**

The End-point Security Software must have the following features:

- 4.1.1 Provides tools or centralized control panel to manage all endpoint security features and requirements as well as monitoring, deployment, integration, installation and support, and all necessary services.
- 4.1.2 Must have advance Endpoint protection against known security threats as well as zero-day attack coming from email, social media, P2P applications and websites.
- 4.1.3 Endpoint protection against threats like viruses, rootkits, Spyware, ransomware, Trojans, Worms and the like.
- 4.1.4 Device control and monitoring for USB Flash drives, CD and DVD drives, Bluetooth connections, and cloud storage.
- 4.1.5 Protection for Workstations and sensitive Servers like File Servers, Data Storage Servers, Internet Gateways, Email Servers and others.

4.1.6 Protection for Mobile Devices and Virtual Environment.

4.1.7 The proposed endpoint solution must have machine learning technologies.

4.1.8 Must support encryption on multiple levels.

#### 4.2 Other Requirements

4.2.1 The Endpoint Security Solution should be recognized as leader in Gartner's' Magic Quadrant - endpoint solutions.

4.2.2 Support for MS Windows 10 and Mac OS 10.14 Mojave (Workstations), MS Windows Server 2016 and 2019, Linux OS like Red Hat, Ubuntu, CentOS, SUSE, Fedora (Server OS)

4.2.3 Support for VM Workstations and Servers like VMware vSphere 6.7 with VMware vCenter and later versions, Citrix, Microsoft Hyper-V Server 2008 R2 and later version, XenServers 5.5 with Hypervisor and later versions, Oracle VM 3.0, Red Hat Enterprise Virtualization 3.0 with KVM Hypervisor.

4.2.4 Support for Smartphone Devices like Apple iPhones, iPad Tablets IOS 8.1 and later versions, Google Android and Tablets 4.0.3 and later versions.

4.2.5 Support for Email Clients like MS Outlook, Mozilla Thunderbird, Apple Mail, Zimbra, and emClient.

4.2.6 One (1) day System Administration Training (with Certificate) for at least three (5) DOJ Personnel.

4.2.7 Tech and Product Updates must provide whenever new version or patches are available.

4.2.8 Must be certified as "Approved Business Product" by AV-Comparatives.

### 5. **WARRANTY AND SUPPORT**

5.1 Three (3) years warranty and technical support including all necessary subscription services and updates

5.1.1 24x7 support availability by phone, email and onsite support

5.1.2 Unlimited access to the online knowledge base portal

5.1.3 Unlimited access to the online web support portal

### 6. **DEVIATION FROM REQUIREMENTS**

The vendor will be allowed to deviate from the requirements of this TOR provided that said deviations will be equal or greater than those stipulated. Furthermore, any and all deviations should be listed and explained in detail within their proposal under a separate and dedicated provision.

## 7. LIQUIDATED DAMAGES

Where the Contractor refuses or fails to satisfactorily complete the work within the specified contract time, plus any time extension duly granted and is thereby in default under the Contract, The Contractor shall pay the DOJ for Liquidated Damages pursuant to implementing rules and regulations of R.A. 9184.

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